

USING YOUR WATCH

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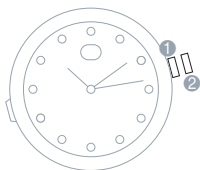
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GETTING STARTED

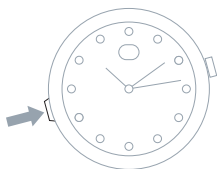
1. SET THE ANALOG TIME.

- A. Gently pull the crown out to its outermost position ②.
- B. Rotate the crown to set the correct time.
- C. Press the crown to return it to its normal position ①.



2. ACTIVATE THE DIGITAL FUNCTIONS OF YOUR WATCH.

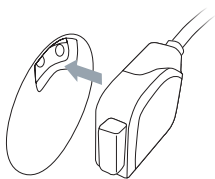
To turn on your watch, press and hold the button until lights begin moving around the edge of the dial—it may take five to ten seconds.



NOTE: If the digital watch battery is completely depleted during shipping, illumination and vibration will not be available until the digital watch battery has charged.

3. CHARGE YOUR WATCH.

Press the charger to the contact pins on the watch until it clicks. Charge the watch for at least four hours.



IMPORTANT: Make sure that the watch is connected securely to the charger. When the watch is successfully connected, it vibrates twice.

NOTE: If your watch battery has depleted completely during shipping, illumination and vibration will not be available until the digital watch battery has charged for a few minutes.

Press the buttons on either side of the charger to release the charger from the the watch.

Before you charge your watch, disconnect the charger from power and thoroughly wipe the contact pins on both the charger and the watch with a soft, lint-free cloth. Never use soap or any chemicals to clean the contact pins.

Your watch contains two batteries. One battery controls the digital functions of your watch and can be recharged. The other battery controls the analog functions of your watch and is not rechargeable.

Replacement of either battery—for the analog or the digital functions—requires service from a Movado Group, Inc. (MGI) authorized watch repair center. To locate an authorized repair center in your region, go to [repairs.mgiservice.com](https://www.mgiservice.com/repairs) and select **FIND A REPAIR CENTER** or **CREATE YOUR ACCOUNT** to use The Movado Group, Inc. online repair and service portal. Never open your watch or attempt to replace the batteries yourself; opening

your watch case will void your warranty. MGI assumes responsibility only for service performed at its Authorized Repair Centers.

4. INSTALL THE PHONE APP.

The phone app connects your watch to your phone. Use the app to control the information that is displayed on your watch. If your watch is not connected to the phone app, it will continue to tell the time, but you cannot use the digital functions.

NOTE: Your phone must have either iOS 9 or later or Android 4.4 or later. The app does not support tablets.

- A. On your phone, search for the product name of your watch in your app store.
- B. Download and install the app on your phone.

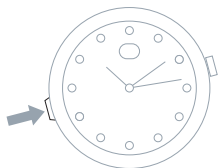
5. CONNECT YOUR WATCH TO YOUR PHONE.

- A. Make sure that your phone's Bluetooth® function is turned on. See your phone documentation for instructions.

NOTE: Do not connect your watch to the phone by using your phone's Bluetooth settings. You must connect your watch using the phone app to enable the phone to push notifications and other information to your watch.

- B. Open the phone app, and then follow the on-screen instructions to register to set up your account.
- C. The phone app automatically searches for nearby watches. Press and release your watch button so that the app can find your watch.

D. When the phone app finds your watch, select **Use This Watch**. If prompted, press and release your watch button. The phone app notifies you when the phone and watch have paired successfully.



6. SET UP YOUR WATCH USING THE PHONE APP.

NOTE: For your watch to receive notifications from your phone, notifications for those apps must be enabled in your phone's **Settings**. For instructions on how to enable app notifications on your phone, see the user instructions for your phone.

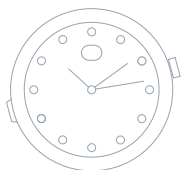
- A. After the phone connects to the watch, tap **NEXT**.
- B. In the phone app, enable **Access Notifications**, **Access Contacts**, and **Access Calendar**. You must enable access for all three for your watch to work properly. Then, tap **Next**.
- C. Tap **Next** and swipe through the app tutorial.

You have now completed your watch setup. The rest of this guide provides more information about using your watch and customizing it using the phone app.

NAVIGATING YOUR WATCH

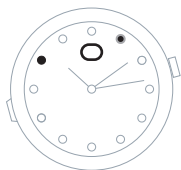
Press and release your watch button once to change to the next watch view in the sequence. The views display in the following order: **Analog View**, **Digital Time View**, **Activity Tracker View**, **Digital Battery View**, **Bluetooth View**. After five seconds of inactivity in any view, your watch returns to analog view.

ANALOG VIEW



In **Analog View**, no lights are illuminated. This is the default view on your watch.

DIGITAL TIME VIEW



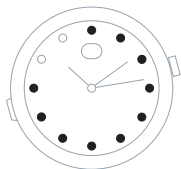
From **Analog View**, press and release your watch button once to see **Digital Time View**. In **Digital Time View**, the lights indicate the current time as determined by the phone app. The watch icon and the hour light illuminate. The minute light blinks.

For example, at 10:09, the 10 o'clock light illuminates and the 1 o'clock light illuminates and then quickly blinks four times to let you know it is four minutes past 10:05. At 10:10, the 10 o'clock light illuminates and the 2 o'clock light illuminates and does not blink to let you know it is exactly on the minute.

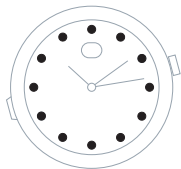
If the hour and minute are represented by the same light, the light illuminates and then blinks once. If it is exactly on the minute (for example, 10:50), it does not blink again. Otherwise, it quickly blinks the number of minutes past the marker. At 10:51, the 10 o'clock light illuminates, slowly blinks once, and then quickly blinks once.

ACTIVITY TRACKER VIEW

From **Analog View**, press and release your watch button twice to see **Activity Tracker View**. In **Activity Tracker View**, the lights illuminate clockwise to indicate your progress toward your daily step goal.



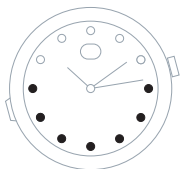
For example, when ten lights illuminate, you have reached 75% of your goal.



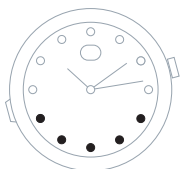
When all twelve lights illuminate, you have reached your goal.

DIGITAL BATTERY VIEW

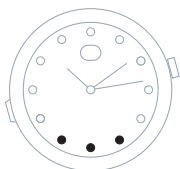
From **Analog View**, press and release your watch button three times to see **Digital Battery View**. In **Digital Battery View**, the lights between 3 and 9 o'clock show the remaining charge. All seven lights illuminate and then all turn off, except for those indicating the digital battery charge level.



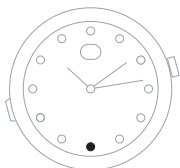
When all seven lights remain illuminated, the battery charge level is 100%.



When five lights remain illuminated, the battery charge level is 75%.



When three lights remain illuminated, the battery charge level is 50%.

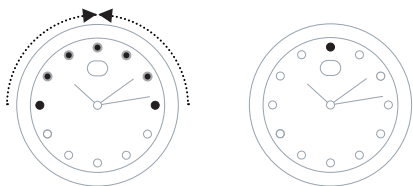


When only the bottom light remains illuminated, the battery charge level is 25% or less.

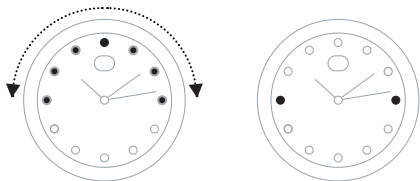
BLUETOOTH VIEW

From **Analog View**, press and release your watch button four times to see **Bluetooth View**. In **Bluetooth View**, the lights show the Bluetooth connection status between your watch and your phone.

If your watch is connected to a phone, the lights from 9 o'clock forward and from 3 o'clock backward illuminate sequentially and converge at 12 o'clock. Then, the 12 o'clock light illuminates.



If your watch is not connected to a phone, the 12 o'clock light illuminates, and then the lights from 12 o'clock to 9 o'clock backward and from 12 o'clock to 3 o'clock forward illuminate sequentially.



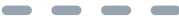






UNDERSTANDING YOUR NOTIFICATIONS

You can use the phone app to push notifications from any third-party app on your phone to your watch. This includes calendar, messaging, email, and social media apps. Other third-party apps can also be found under the **Other** section on the Notification screen of the phone app.

NOTE: For your watch to receive notifications from your phone, notifications for those apps must be enabled in your phone's **Settings**. For instructions on how to enable app notifications on your phone, see user instructions for your phone.

Your watch uses lights and vibration patterns to alert you when you receive a notification on your phone. You can customize how and when most notifications occur, including setting the vibration style to high priority or low priority. All notification vibrations not enabled by default are automatically set to low priority style. For information about changing the vibration style of a notification, see the section of this guide about customizing that notification.

The following table describes the default vibration patterns for notifications.

NOTIFICATION	VIBRATION PATTERN	DEFAULT
Incoming call		On
Text message		On
Activity goal reached		On
Calendar reminder		On
Email		Off
Social media		Off
Other		Off

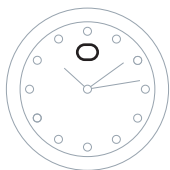
KEY ● = Short pulse  = Long pulse



To dismiss a notification or decline a call, press and release your watch button once.

INCOMING CALL NOTIFICATIONS

When you have an incoming call, the watch icon blinks. Your watch vibrates using long pulses until the call is

answered or declined. To decline a call, press and release your watch button once.



NOTIFICATION	VIBRATION PATTERN	DEFAULT
Incoming call		On
KEY ● = Short pulse  = Long pulse		

ACTIVITY TRACKER GOAL REACHED NOTIFICATION

When you reach your daily step goal, the watch icon illuminates and then all other lights illuminate in sequence. Your watch vibrates three times, one short pulse followed by one long pulse and one pulse that gradually fades.

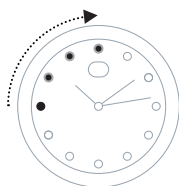
NOTIFICATION	VIBRATION PATTERN	DEFAULT
Activity goal reached		On
KEY ● = Short pulse  = Long pulse		

CALENDAR EVENT NOTIFICATION

By default, before a calendar event, your watch lights first illuminate to indicate that there is an event in 15 minutes, and then illuminate to show time of the event.

For example, a calendar event is scheduled for 11 o'clock. At 10:45, the lights from 9 o'clock through 12 o'clock illuminate sequentially to indicate the scheduled event occurs in 15 minutes. Then, the 11 o'clock light illuminates to indicate the hour of the event, and the 12 o'clock light illuminates to indicate the minute of the event.

Your watch vibrates four times, one long pulse followed by three short pulses.



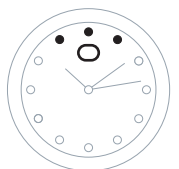
NOTIFICATION	VIBRATION PATTERN	DEFAULT
Calendar reminder		On

KEY ● = Short pulse = Long pulse



MESSAGE NOTIFICATION

When you receive a text or social media private message, the watch icon and top three lights blink quickly. By default, message notifications are set to high priority vibration style and your watch vibrates four times using short pulses by default. If message notifications are set to low priority vibration style, your watch vibrates twice using short pulses.

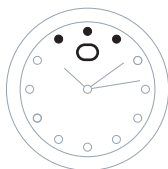


NOTIFICATION	VIBRATION PATTERN	DEFAULT
Text message		On

KEY ● = Short pulse = Long pulse

EMAIL NOTIFICATION

When you receive an email, the watch icon and top three lights blink slowly. When enabled, email notifications are set to low priority vibration style by default and your watch vibrates twice using short pulses. If email notifications are set to high priority vibration style, your watch vibrates four times using short pulses.

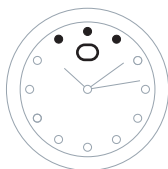


NOTIFICATION	VIBRATION PATTERN	DEFAULT
Email	● ●	Off

KEY ● = Short pulse ▬ = Long pulse

SOCIAL MEDIA NOTIFICATION

When you receive a notification from a social media app that is not a private message, the watch icon and top three lights blink slowly. When enabled, social media notifications are set to low priority vibration style by default and your watch vibrates twice using short pulses. If social media notifications are set to high priority vibration style, your watch vibrates four times using short pulses.



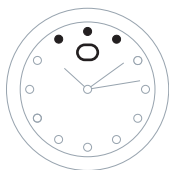
NOTIFICATION	VIBRATION PATTERN	DEFAULT
Social media	● ●	Off

KEY ● = Short pulse ▬ = Long pulse

OTHER NOTIFICATIONS

Your watch can receive notifications from any third-party app on your phone that has notifications. If you configure your notifications from third-party apps to high priority, when you receive a third-party app notification, the watch icon and top three lights blink quickly. Your watch vibrates four times using short pulses.

If you configure your notifications from third-party apps to low priority, when you receive a third-party app notification, the watch icon and top three lights blink slowly. When enabled, other notifications are set to low priority vibration style by default and your watch vibrates twice using short pulses. If other notifications are set to high priority, your watch vibrates four times using short pulses.



NOTIFICATION	VIBRATION PATTERN	DEFAULT
Other	● ●	Off

KEY ● = Short pulse ▬ = Long pulse

MANAGING INCOMING CALL NOTIFICATIONS

DECLINING AN INCOMING CALL USING YOUR WATCH

When you receive an incoming call notification, press and release the watch button once to decline the call.

ENABLING OR DISABLING INCOMING CALL NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Calls** to turn notifications on or off.

CUSTOMIZING MESSAGE NOTIFICATIONS

ENABLING OR DISABLING ALL MESSAGE NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Messaging** to turn notifications on or off.

ENABLING OR DISABLING NOTIFICATIONS FROM A SPECIFIC MESSAGING APP

1. In the phone app, tap **Notifications**.
2. Next to **Messaging**, tap **Edit**.

3. To enable notifications from a messaging app, tap to select it. To disable notifications from a messaging app, tap to clear it.

NOTE: On a phone running iOS, the text message app preloaded on your phone is listed as SMS. All other messaging apps are listed by name.

CHANGING THE VIBRATION STYLE OF ALL MESSAGE NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Next to **Messaging**, tap **Edit**.
3. Tap the style name next to **Vibration Style** to toggle between **Low** and **High** priority vibrations styles.

MANAGING FAVORITE CONTACTS

NOTE: If you enable Favorite Contacts, you receive call and text notifications on your watch only from the contacts that you specify in your Favorite Contacts list.

SETTING YOUR FAVORITE CONTACTS

You can set up to 12 people as your favorite contacts.

You can use the favorite contacts list to filter calls and text messages.

1. In the phone app, tap **Notifications**.
2. Next to **Favorite Contacts**, tap **Edit**.
3. To add a favorite contact, tap **Add New**.
4. Scroll or use the **Find a Contact** field to locate the name of a contact saved in your phone. Tap the name to add the contact to your favorites.
5. Tap **Done**.

CUSTOMIZING FAVORITE CONTACT NOTIFICATIONS


After you configure your favorite contacts list, you receive custom notifications when a favorite contact calls or messages you.

When the first contact in your favorite contacts list calls or messages you, the watch icon and the one o'clock light illuminate.

When the second contact in your favorite contacts list calls or messages you, the watch icon and the two o'clock light illuminate. When the third contact in your favorite contacts list calls or messages you, the watch icon and the three o'clock light illuminate. This pattern continues for all favorite contacts.

REMOVING A FAVORITE CONTACT


To remove a favorite contact from your list:

1. In the phone app, tap **Notifications**.
2. Next to **Favorite Contacts**, tap **Edit**.
3. In the Favorite Contacts screen, tap **Edit**.
4. Tap the  symbol next to the contact that you want to remove.

REORDERING YOUR FAVORITE CONTACTS

To reorder your list of favorite contacts:

1. In the phone app, tap **Notifications**.
2. Next to **Favorite Contacts**, tap **Edit**.

3. In the Favorite Contacts screen, tap **Edit**.
4. Press and hold the  symbol next to the contact that you want to reorder and drag and drop that contact to the desired position in the list.

RECEIVING NOTIFICATIONS FROM FAVORITE CONTACTS ONLY

To receive call and text message notifications from only your favorite contacts:

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Favorite Contacts** to only receive notifications from your favorite contacts.

CUSTOMIZING EMAIL NOTIFICATIONS

NOTE: For iOS, email notifications must be enabled in your phone settings for you to receive them on your watch.

ENABLING OR DISABLING ALL EMAIL NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Email** to turn notifications on or off.

ENABLING OR DISABLING NOTIFICATIONS FROM A SPECIFIC EMAIL APP

1. In the phone app, tap **Notifications**.
2. Next to **Email**, tap **Edit**.

3. To enable notifications from an email app, tap to select it. To disable notifications from an email app, tap to clear it.

CHANGING THE VIBRATION STYLE OF ALL EMAIL NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Next to **Email**, tap **Edit**.
3. Tap the style name next to **Vibration Style** to toggle between **Low** and **High** priority vibration styles.

CUSTOMIZING CALENDAR EVENT NOTIFICATIONS

ENABLING OR DISABLING ALL CALENDAR EVENT NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Calendar** to turn notifications on or off.

ENABLING OR DISABLING NOTIFICATIONS FROM A SPECIFIC CALENDAR

1. In the phone app, tap **Notifications**.
2. Next to **Calendar**, tap **Edit**.
3. Scroll to the name of the app.
4. To enable notifications from a calendar for that app, tap to select it. To disable notifications from a calendar for an app, tap to clear it. For example, you might select both the **OFFICE** and **BIRTHDAYS** calendars for an app.

CUSTOMIZING SOCIAL MEDIA NOTIFICATIONS

ENABLING OR DISABLING ALL SOCIAL MEDIA NOTIFICATIONS

NOTE: To turn on notifications for private messages from a social media app, see “Customizing message notifications.”

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Social** to turn notifications on or off.

ENABLING OR DISABLING NOTIFICATIONS FROM A SPECIFIC SOCIAL APP

1. In the phone app, tap **Notifications**.
2. Next to **Social**, tap **Edit**.
3. To enable notifications from a social media app, tap to select it. To disable notifications from a social media app, tap to clear it.

CHANGING THE VIBRATION STYLE OF ALL SOCIAL MEDIA NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Next to **Social**, tap **Edit**.
3. Tap the style name next to **Vibration Style** to toggle between **Low** and **High** priority.

CUSTOMIZING OTHER THIRD-PARTY APP NOTIFICATIONS

With other notifications enabled on your phone, your watch can display notifications from any third-party app. See your phone documentation for instructions for enabling notifications.

NOTE: When you first install the phone app on a phone with iOS, the list of Other available third-party apps may be empty. The list of available apps will populate as these apps send notifications to your phone and are discovered by the phone app for your watch.

ENABLING OR DISABLING ALL OTHER THIRD-PARTY APP NOTIFICATIONS

1. In the phone app, tap **Notifications**.
2. Tap the switch next to **Other** to turn notifications on or off.

ENABLING OR DISABLING NOTIFICATIONS FROM A SPECIFIC UNCATEGORIZED THIRD-PARTY APP

1. In the phone app, tap **Notifications**.
2. Next to **Other**, tap **Edit**.
3. To enable notifications from a third-party app, tap to select it. To disable notifications from a third-party app, tap to clear it.

CHANGING THE VIBRATION STYLE OF ALL OTHER THIRD-PARTY APP NOTIFICATIONS


1. In the phone app, tap **Notifications**.
2. Next to **Other**, tap **Edit**.
3. Tap the style name next to **Vibration Style** to toggle between **Low** and **High** priority.

MANAGING ACTIVITY TRACKER

Use the activity tracker to monitor your progress toward your daily step goal and to view graphs of your weekly and monthly step goal achievements.

ENABLING AND DISABLING ACTIVITY TRACKER

To enable or disable the activity tracker:

1. In the phone app, tap the settings icon .
2. Next to **Activity Tracking**, tap the switch to disable or enable step tracking.

VIEWING YOUR PROGRESS TOWARD YOUR DAILY STEP GOAL

On your watch, press and release the button twice.

In the app, tap **ACTIVITY**.

VIEWING YOUR DAILY STEPS FOR THE DAY, WEEK, OR MONTH

1. In the phone app, tap **ACTIVITY**. Your daily step count and goal are displayed.
2. Tap **WEEK** or **MONTH** to view your daily steps for the current week or month.

If your watch becomes disconnected from the phone, it continues to collect activity tracker data but cannot send the data to the phone app. The phone app displays the most-recently sent activity tracker data.

When you connect your watch to the phone again, the data is sent to the phone app. If your watch remains disconnected from the phone for more than two days, some data might be lost.

CHANGING YOUR DAILY STEP GOAL

1. In the phone app, tap **ACTIVITY**.
2. Tap the **Daily Goal** box.
3. Enter your target number of steps per day.
4. Tap **Save**.

CHECKING YOUR WATCH DIGITAL BATTERY STATUS

On your watch, press and release the button three times.


In the phone app, view the digital battery status for your watch at the bottom of the home screen.

MANAGING QUIET MODE

Quiet mode allows you to turn off notifications during a specified time period. By default, quiet mode is enabled, and your watch will not receive any phone call, text, email, social media, or other third-party app notifications from 10 o'clock PM to 7 o'clock AM.

You can manage this setting in the phone app to adjust the time period when notifications are disabled or to turn quiet mode off.

To configure quiet mode:

1. In the phone app, tap the settings icon .
2. Tap the switch next to **Silence watch notifications between XX and XX** to turn quiet mode on or off. This starts and ends quiet mode at a specific time and can be set to reoccur, like an alarm. Only device alerts, such as a low battery notification, are displayed on your watch in this mode.
3. Tap the time next to **START TIME** or **END TIME** to set the start and end times.

MANAGING THE CONNECTION BETWEEN YOUR WATCH AND THE PHONE

VERIFYING THE BLUETOOTH CONNECTION STATUS

On your watch, press and release your watch button four times.

In the app, the status of the Bluetooth connection between your watch and your phone is displayed at the bottom of the home screen.

TURNING BLUETOOTH ON OR OFF

To turn Bluetooth on, press and hold your watch button until all twelve lights blink sequentially on both sides, from bottom to top. Release your watch button.

To turn Bluetooth off, press and hold your watch button until all twelve lights blink sequentially on both sides, from top to bottom. Release your watch button.

NOTE: You can enable or disable Bluetooth only in *Analog View*.


RECONNECTING YOUR WATCH TO YOUR PHONE

If your phone and your watch are disconnected, try these methods in the following order to reconnect them:

1. Ensure that your watch is fully charged and the phone and watch are within range of each other. Press and release watch button once.
2. Confirm that Bluetooth is enabled on both the phone and your watch.
3. Open the app on your phone.
4. Close and restart your phone app. (See the manufacturer's instructions for your phone.)

If none of these procedures works, try the following:

- Make sure airplane mode is disabled on your phone
- Make sure airplane mode is disabled on your watch
- Make sure that the phone app is running
- Toggle Bluetooth on and off
- Call customer support

NOTE: In the phone app, tap the settings icon , then tap **Help & Support** to view the customer support number.

SETTING YOUR WATCH TO AIRPLANE MODE

When airplane mode is on, Bluetooth is off; however, your watch still receives activity tracker and device notifications, such as low battery. General notifications, such as calendar events, are disabled.


To turn airplane mode on, press and hold your watch button until all twelve lights blink sequentially on both sides, from bottom to top. Release your watch button.

To turn airplane mode off, press and hold your watch button until all twelve lights illuminate and then disappear on both sides, from top to bottom. Release your watch button.

NOTE: You can enable or disable airplane mode only from **Analog View**.

PAIRING YOUR WATCH TO A DIFFERENT PHONE

You might want to use your watch with a different phone or transfer ownership of your watch.

1. In the phone app, tap the settings icon , and then tap **Sign Out**.


NOTE: Your locally stored user data might be deleted.

2. Tap **OK** to confirm that you want to sign out.
3. A prompt to Remove Watch appears. If you tap **OK**, your watch automatically resets to factory settings. If you select **SKIP**, you must manually reset your watch. Press and hold your watch button. After all lights cycle clockwise once, release the button. Then, all lights cycle counterclockwise. During the six seconds the lights cycle counterclockwise, you can press and release the button to cancel the reset. After the lights cycle counterclockwise, all lights pulse, and then your watch resets.
4. If prompted, tap **OK**. When finished, the phone app returns to the login screen.
5. If you are using Android, you can now pair your watch to a different phone. If you are using iOS, open your phone **Settings**, and then tap **Bluetooth**. Tap the **i** icon next to your watch, and then tap **Forget This Device**. You can now pair your watch to a different phone.

PAIRING THE PHONE TO A DIFFERENT WATCH

Although you can pair multiple watches to your phone, if you are using iOS, the phone will only send notifications to one watch. If you want to receive notifications on a different watch, you must remove the watch that is currently paired and then pair the other watch.

If you are using an Android OS, your phone will send notifications to all your paired watches at the same time.

1. In the phone app, tap the settings icon .
2. Tap **Remove Watch**.
3. Tap **OK** to confirm that you want to remove your watch. Click **OK** to acknowledge the prompt.
4. If you are using iOS, open your phone **Settings**, and then tap **Bluetooth**. Tap the **i** icon next to your watch, and then tap **Forget This Device**. You can now pair the phone to a different watch.

REINSTALLING THE PHONE APP

You might need to uninstall and reinstall the phone app. You must reconnect your watch to your phone after reinstalling the phone app.

If you are using Android, you should be able to reconnect your watch to the phone. If you are using iOS, open your phone **Settings**, and then tap **Bluetooth**. Tap the **i** icon next to your watch, and then tap **Forget This Device**.

You can now pair your watch to the phone again.

UPDATING YOUR WATCH

When a software update is available, a notification is displayed at the bottom of the phone app home screen.

1. Connect your watch to the charger. The watch must be connected to the charger for the update to occur.
2. Ensure that your watch battery is charged to at least 80%.
3. In the phone app, tap **INSTALL NOW** and then **START INSTALLATION** to install the update.

NOTE: Do not press your watch buttons or close the phone app until the update is complete.


4. When the update is complete, tap **DONE**.

If you receive an error message, tap **RETRY**.

RESETTING YOUR WATCH TO FACTORY SETTINGS

NOTE: Resetting your watch to factory settings removes all user data from your watch. Reset your watch only if you are experiencing a serious problem that has not been solved after trying all other troubleshooting methods, or if you want to pair your watch with a different phone. Use one of the following methods:

If your watch is connected to your phone, use the phone app to reset your watch:

1. In the phone app, tap the settings icon .
2. Tap **Remove Watch**.
3. Tap **OK** to confirm that you want to remove your watch. Click **OK** to acknowledge the prompt.

If your watch is not connected to your phone, use your watch button to reset your watch:

Press and hold your watch button. After all lights cycle clockwise once, release the button. Then, all lights cycle counterclockwise. During the six seconds the lights cycle counterclockwise, you can press and release the button to cancel the reset. After the lights cycle counterclockwise, all lights blink, and then your watch resets.

CARE AND MAINTENANCE

CHARGING AND REPLACING YOUR WATCH BATTERIES

Your watch contains two batteries. One battery controls the digital functions of your watch and can be recharged. The other battery controls the analog functions of your watch and is not rechargeable. Under normal use, the battery that controls the analog functions of your watch should last approximately two years.

Never open your watch yourself. If your watch needs repair or adjustment, take or mail it directly to an authorized watch repair location. Do not attempt to change the batteries yourself. If one or both of your batteries needs to be changed, take or send your watch to an authorized watch repair location to have battery(ies) changed. To locate an authorized repair center in your region, go to repairs.mgiservice.com and select **FIND A REPAIR CENTER** or **CREATE YOUR ACCOUNT** to use The Movado Group, Inc. (MGI) online repair and service portal.

NOTE: MGI assumes responsibility only for service performed at its Authorized Repair Centers.

CLEANING THE CONNECTION PINS OF YOUR WATCH AND CHARGER

Each time you need to charge your watch, disconnect the charger from power and thoroughly wipe the contact pins on the charger and the watch with a soft, lint-free cloth before connecting the charger to power and then to your watch.

If necessary, you may dampen the cloth with a small amount of isopropyl rubbing alcohol. Never use soap or any chemicals other than isopropyl rubbing alcohol to clean the contact pins.

CARING FOR YOUR WATCH STRAP

While the life span of a watch strap depends on your care and wearing habits, as well as the climate in which you live, proper care will extend its life.

To help preserve the natural elasticity and quality of your watch strap, wipe the strap with a soft cloth soaked in fresh water or a dilute detergent if the strap has been exposed to salt water, chemicals, isopropyl rubbing alcohol, or abrasive substances. Avoid contact with acetone, ethyl alcohol, organic solvents, and perfume.

NOTE: Watch straps are not covered by the MGI watch warranty.

WATER RESISTANCE

Your watch is tested to meet international standards for water resistance. Check the product specifications for your

watch to determine its water resistance. Because of its connectivity feature, MGI recommends not wearing your watch when showering or swimming. You should avoid submerging your watch in water or allowing the contact pins to get wet. Moisture and electrolyte residues (salts and chlorides) can cause corrosion and possibly short-circuit the contact pins.

If the contact pins get wet, wipe them with isopropyl alcohol, and then dry them with a soft cloth. The contact pins must be moisture-free before you attach the charging cable.

CAUTION: Do not subject your watch to a pressure/depth greater than the depth stated in the product specifications for your watch, or your watch could be damaged and your warranty voided.

IMPORTANT: Do not operate your watch buttons or pull the crown out while your watch is wet or underwater.

NOTE: The Movado Group, Inc. will not be responsible for any damage caused by or related to leakage originating from improper handling or damage to the case, crown, gaskets, or crystal.


To maintain water resistance, yearly maintenance is required. The gaskets and crown that seal the case are subject to wear and deterioration under normal use. These parts should be inspected and replaced as needed each time your watch is opened for service, including battery changes. An authorized watch repair center will automatically retest your watch for water resistance as a routine step in all service orders. To locate an authorized repair center in your region, go to repairs.mgiservice.com and tap **FIND A REPAIR CENTER** or **CREATE YOUR ACCOUNT** to use The Movado Group, Inc. online repair and service portal.

Water resistance applies only to your watch case; some watch straps should not be worn under water or subjected to wet conditions.

Avoid exposing your watch to sudden and excessive temperature variations.

Do not drop your watch or bang it against a hard surface. Water resistance must be rechecked after every violent shock. Clean your watch regularly by wiping it with a soft cloth dampened with fresh water, especially after exposure to seawater.

MORE INFORMATION

In the phone app, tap the settings icon , and then tap **Help & Support** to access the user guide, terms of service, privacy policy, customer service phone number, and other information about your watch, including the app software version and watch serial number.

WARRANTY AND SUPPORT

Your watch comes backed by a 2-year limited warranty. For full terms and conditions, go to smartsupport.mgiservice.com.

For customer service support, go to smartsupport.mgiservice.com.

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