



TalkBand B2 FAQs





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1 What functions does my TalkBand B2 support?

Your B2 supports the following functions:

- Motion status detection (walking, running and so on)
- Sleep statistics collection
- Bluetooth calling
- Connection to two smart phones
- Calorie calculation
- Exercise target setting
- Activity reminders
- Smart alarms
- Remote control for smart phone camera(This feature currently supports only EMUI2.3 versions or later of HUAWEI phones)
- Time display
- Finding the phone

2 How is the TalkBand B2 different from the TalkBand B1?

The TalkBand B1 is geared more towards fitness enthusiasts while the TalkBand B2 is more suited for a business-friendly setting. The TalkBand B2 features a 6-axis sensor with more accurate movement identification and appeals in a professional setting with its classy gold screen and leather strap. The TalkBand B2 features a touch screen, can connect with two phones simultaneously, and can be used to locate and control your phone.

3 What is the standby time and working time of the TalkBand B2?

With light use, the standby time is generally between 4 to 5 days. With heavy use,



the standby time is generally between 1 to 2 days (using it to make calls more than 4 hours a day or listen to WeChat voice messages or music often).

The battery's working time depends on how often you use the TalkBand B2 and how you use it. The TalkBand B2 comes with a touchscreen and exercise statistic collection feature that regular Bluetooth headsets do not have. The TalkBand B2 supports a calling time of about 6 hours, which is much longer than that of the regular Bluetooth headsets.

4 How long does it take to fully charge my TalkBand B2?

Your TalkBand B2 requires approximately 1.5 hours for a full charge. The battery icon on the TalkBand B2 screen indicates the current charging status. When your TalkBand B2 is fully charged, the battery icon will stop blinking.

Your TalkBand B2 supports the following charging voltages and currents: 5 V 0.5 A, 5 V 1 A, 5 V 1.5 A, and 5 V 2 A.

5 How does my TalkBand B2 track activities and sleep patterns?

Your TalkBand B2 contains an advanced 6-axis motion sensor and adopts cutting-edge technology that allows it to track your fitness activities (walking, running, cycling, and hiking) or sleep patterns.

The TalkBand B2's sensor identifies your status based on motion range, frequency, and logic and determines whether you are sleeping or exercising.

6 How is sleep quality measured?

You can determine your sleep quality based on the hours of deep sleep tracked by



the Huawei Wear application.

- 1 or less hours of deep sleep: poor sleep quality
- 1 to 3 hours of deep sleep: average sleep quality
- Over 3 hours of deep sleep: good sleep quality

7 Can the TalkBand B2 display the caller name?

The TalkBand B2 supports caller ID display.

If the caller ID can't be displayed, you may have denied the TalkBand B2's access to your contacts on the phone.

Every time your TalkBand B2 is connected to your phone, a phone book access request dialog box will be displayed on your phone. Touch Yes to allow the TalkBand B2 to access the contacts on your phone.

If you touch No, delete the TalkBand B2 from the paired device list on your phone, restart the TalkBand B2, and pair it with your phone again.

8 Is my TalkBand B2 waterproof and dustproof? Can I wear it while swimming or diving?

Your TalkBand B2 is IP57 water and dust resistant, making it suitable for everyday use. Your TalkBand B2 can be used in the rain and when washing your hands, but make sure you wipe it dry after it comes into contact with water. It is strongly recommended that you do not wear your TalkBand B2 while washing your car, swimming, diving or showering.

If your TalkBand B2 is dirty, wipe it using a piece of wet cloth.

9 Can I unlock my phone using the TalkBand B2?

Phones running Android 5.0/EMUI 3.1 or later (P8, P8max, and P8lite) can be unlocked using the TalkBand B2. Huawei is already working to update certain



mid-range to high-end models, such as Mate7, Honor 6 Plus, Honor 6, P7, G7, and C199, to Android 5.0/EMUI 3.1.

10 What OSs does my TalkBand B2 support?

Your TalkBand B2 supports Android 4.0/iOS 7.0 and later.

11 What charging current does the TalkBand B2 support?

Your TalkBand B2 supports 5 V chargers with the current of 0.5 A, 1 A, 1.5 A, or 2 A. The TalkBand B2 supports automatic current restriction, so the battery life will not be affected even if the charging current exceeds the limit.

12 Can I use the TalkBand B2 as a watch only and not connect it to a phone?

When you use the TalkBand B2 for the first time, pair it with your phone to sync the time from the phone to the TalkBand B2. If you want to use the TalkBand B2 as a watch only, you do not need to sync it with your phone again. However, we strongly suggest you try the useful functions provided by the TalkBand B2, such as fitness and sleep monitoring, smart alarm, activity reminder, and Bluetooth calling.

13 What phone models does the TalkBand B2 support?

Huawei: X1, X2, Mate7, Mate2, Mate, P8,P8 Max, P7, P6, G7, G6, C199, Honor 6, Honor 6 Plus, Honor 3X, and Honor 3C

Samsung: Galaxy S5, Galaxy S4, Galaxy S3, Note4, Note3, and Note2

Apple: iPhone 6 Plus, iPhone 6, iPhone 5s, iPhone 5c, iPhone 5, and iPhone 4s

HTC: One and One M8

Xiaomi: MI4 and MI3



Meizu: MX4 Pro, MX3, and MX2

LG: G3, G2, and Nexus 5

Motorola: Nexus X

Sony: Xperia Z1, Xperia Z2, and Xperia Z3

Note: The TalkBand B2 has passed all compatibility tests with the preceding phone models. The list is updated from time to time.

14 Can my TalkBand B2 record my fitness statistics while I use it as a Bluetooth headset?

Yes. Your TalkBand B2 can count your steps while you are using the Bluetooth headset. Place the Bluetooth headset back into the strap when you do not need it to avoid dropping it.

(Note: Your TalkBand B2 cannot record your cycling and stair climbing statistics while you use it as a Bluetooth headset.)

15 My TalkBand B2 is connected to two Android phones or iPhones. Why can't my Huawei Wear application sync data to them simultaneously?

There is only one data channel for each OS. Therefore, your TalkBand B2 cannot simultaneously sync data to two phones running the same OS.

16 Will activity reminders work when my phone is powered off?

If you have synced activity reminders to your TalkBand B2 from your phone and your TalkBand B2 is on, the activity reminders will remain active regardless of your phone's power status.



17 What is the TalkBand B2's screen made of?

It is made of plastic sprayed with anti-scratch and anti-fingerprint coating.

18 Will the strap become loose if I repeatedly install and uninstall it?

The TalkBand B2 has undergone rigorous testing in all areas, including the uninstallation/installation of the strap.

19 Will the Bluetooth headset become loose if I install and uninstall it frequently?

The TalkBand B2 has undergone rigorous testing in all areas, including the uninstallation/installation of the Bluetooth headset.

20 Does my TalkBand B2 provide low battery power reminders?

Yes. If your TalkBand B2 only has 10% battery power left, a battery icon will blink on the TalkBand B2' screen. If the Bluetooth headset is in the strap, the TalkBand B2 will vibrate at the same time.

21 How do I view the TalkBand B2's Bluetooth address on my phone?

To view your TalkBand B2's Bluetooth address on an iPhone: Touch **Setting>General > About > Huawei B2**.

To view your TalkBand B2's Bluetooth address on an Android phone: Sign in to the Huawei Wear application, touch the strap icon in the upper left corner to enter the



settings menu. The Bluetooth address is displayed at the bottom of the settings menu under **Restore factory settings**.

22 How do I set up my TalkBand B2?

Perform the following operations to set up your TalkBand B2. For more information, refer to the packaged QSG.

- 1). Search for the Huawei Wear application in Google Play, the Apple App Store or Huawei App Center, and install the application on your phone.
- 2). Press and hold the side button on your TalkBand B2 to power it on. When the blinking Bluetooth icon appears, your TalkBand B2 is ready to connect.
- 3). Enable Bluetooth on your phone and select HUAWEI B2-XXX from the device list.
- 4). Once the two devices are connected, open the Huawei Wear application and follow the tutorial to enter the home screen of the application. Swipe downwards on the home screen to perform an initial data sync. This will sync settings and other data to your TalkBand B2. When the synchronization is complete, you can start using your TalkBand B2.

23 Can my TalkBand B2 connect to more than one phone?


Your TalkBand B2 allows you to connect to two phones simultaneously. You can answer incoming calls from either phone.

1. Connect your TalkBand B2 to the first phone using Bluetooth.
2. Press and hold the side button. When the Bluetooth icon blinks, select HUAWEI B2-XXX from the Bluetooth device list on the second phone to connect to your TalkBand B2.

Note:

This will break the Bluetooth connection with the first phone.

3. On the first phone, reconnect to your TalkBand B2 by selecting HUAWEI B2-XXX from the Bluetooth device list.

The  icon will be displayed when both phones are connected to your TalkBand B2.

24 Can I use my TalkBand B2 without my phone?

After the initial pairing, your TalkBand B2 will sync time settings from your phone. You can then use your TalkBand B2 on its own to track fitness activities or sleep patterns. (You can enable smart alarms and activity reminders in the Huawei Wear application.)

Calling, music, data synchronization, and other features require the use of a phone

25 How do I use gestures to wake up the screen or switch between different pages?

You can wake up the screen by pressing the physical button or using smart gestures:

Method 1: Press the side button.

Method 2: Wear the TalkBand B2 and keep your wrist level. Keeps the Bluetooth headset screen facing away from you vertical to the ground. Quickly rotate your wrist 90 degrees so the Bluetooth headset's screen is facing you. Wait for about 1 second for the screen to wake up. You may need to try this motion a few times to find an optimal rotation speed.

Method 3: Wear the TalkBand B2 and relax your arm. The screen will wake up when you raise your hand.

If you wake up the screen by rotating your wrist, you can switch between different pages by consecutively rotating your wrist.

26 How do I switch between different pages on my TalkBand B2?

Use either of the following methods:

1. Press the side button to wake up the screen and slide up or down to switch between pages. By default, the home screen is displayed, which shows the time. Slide up or down to check your steps, burnt calories, and sleep statistics.

2. Keep the Bluetooth headset screen facing away from you vertical to the ground. Quickly rotate your wrist 90 degrees so the Bluetooth headset's screen is facing you. Wait for about 1 second for the screen to wake up. If you wake up the screen by rotating your wrist, you can switch between different pages by consecutively rotating your wrist.

27 How do I wear the Bluetooth headset?

Please choose a suitable headset cover from the box.

Once you have fitted the headset, rotate it until you find a position that is comfortable.

28 How do I connect to my TalkBand B2 with another phone?

Your TalkBand B2 will connect automatically to devices it has paired with before. If you want to connect to another phone, press and hold the side button while your TalkBand B2 is turned on and touch the Bluetooth icon on the screen to enter pairing mode. On your phone, touch **HUAWEI B2-XXX** in the Bluetooth device list to connect.

29 How do I check my TalkBand B2's battery level?

Use either of the following methods:

Method 1: When your TalkBand B2 is connected to your phone through Bluetooth, you can view the TalkBand B2's battery level on the Huawei Wear application's settings screen. The battery level is displayed as a percentage.

Method 2: Wake up the TalkBand B2's screen to view the battery level displayed in bars. (The battery level is displayed as a percentage only when the TalkBand B2 is charging.)

If you want to view the specific remaining battery level, go to the Huawei Wear application.


30 How do I track single activity using my TalkBand B2?

Wake up the TalkBand B2 screen and swipe until you reach the activity screen



Touch the start icon for 3 seconds and your TalkBand B2 will begin recording activity data.

 : Pause

 : Resume

 : View the activity duration, data, and calories burned

31 How do I find my phone using the TalkBand B2?

Your TalkBand B2 makes finding your phone a breeze.

Make sure your TalkBand B2 is connected to your phone using Bluetooth. Press and hold the side button on your TalkBand and swipe to the phone finding screen. Touch the TalkBand B2's screen to start searching. Your phone vibrates or beeps when it's within range.



This feature requires Android 4.0 or later or iOS 7.0 or later. (If you are using phones other than P8 and P8 max, make sure the Huawei Wear application is running on your phone before you use this feature.)

32 What does the activity reminder feature do?

In the Huawei Wear application, you can configure the activity reminder interval, start time, end time, and repeats. Once configured, your TalkBand B2 will check whether you have been active during the specified period. If you haven't been active, your TalkBand B2 will remind you to exercise and keep fit.

33 How do I use my TalkBand B2 as a camera remote?

Open the camera on your phone and place the phone in a suitable position. Press and hold the side button on your TalkBand B2 and swipe the screen to the camera remote interface. Touch the camera icon on the screen to take a picture using your phone.

NOTE:

This feature is available on Huawei phones running EMUI 2.3 or later only.

34 How do I listen to music through the Bluetooth headset?

Once your TalkBand B2 is connected to your phone using Bluetooth, put on the Bluetooth headset to listen to music.

- When the Bluetooth headset is attached to the strap, you can only play music through your phone or wired headset.
- While your phone is playing music, you can remove the Bluetooth headset from the strap to start listening through the headset.

35 How do I answer calls using the Bluetooth headset?

Once your TalkBand B2 is connected to your phone using Bluetooth, it will vibrate when you have an incoming call and display the phone number or name of the caller on the screen.

- When the Bluetooth headset is attached to the strap, press the two side buttons on the strap to release. Your TalkBand B2 will automatically answer the call.



- When the Bluetooth headset is not attached to the strap, press the side button to answer a call.

36 How do I adjust the call volume using the Bluetooth headset?

When you are in a call using the Bluetooth headset, the screen turns off. Swipe your finger up or down on the screen to increase or decrease the in-call volume.

37 How do I reject a call using the Bluetooth headset?

If you receive an incoming call when the TalkBand B2 is connected to your phone using Bluetooth:

1. If the Bluetooth headset is in the strap, press and hold the side button of the TalkBand B2 to reject the call or press the side button to stop the vibration of B2.
2. If the Bluetooth headset is removed from the strap, press the side button to answer the call (press again to end the call) or press and hold the side button to reject the call.

38 How do I avoid losing my Bluetooth headset?

Please do not lose the Bluetooth headset since it's a vital part of your TalkBand B2. It is recommended that you re-attach the headset to the strap immediately after ending a call or listening to music.

The TalkBand B2 has a disconnection reminder feature, that is, your phone will inform you when the Bluetooth connection between the TalkBand B2 and your phone is disconnected.(you should keep the Anti-theft reminder on in App)

39 After connecting over Bluetooth, why can't I check the Media audio option in the Bluetooth settings?

The media audio streaming feature is not available when your headset is attached to the strap. Therefore, you cannot check the Media audio option in the Bluetooth settings. Once you remove your headset from the strap, media audio will connect automatically.



40 How do I update my TalkBand B2 and the Huawei Wear application?

Before updating, make sure your TalkBand B2 is connected to your phone using Bluetooth.

- Updating your TalkBand B2: In the Huawei Wear application, touch the settings icon in the upper left corner and then touch Update TalkBand B2. Your TalkBand B2 will check for the latest software version and perform any available updates.
- Updating the Huawei Wear application: In the Huawei Wear application, touch the little man icon in the upper right corner. Touch About > App update. When your phone displays Updating... it will check for the latest version and perform any available updates.

Note:

While updating, your TalkBand B2 will disconnect the Bluetooth connection. Please wait until the update is complete.

41 How do I avoid losing personal data on my TalkBand B2?

Your TalkBand B2 can save data for seven days.

Sync your TalkBand B2's data to the cloud to ensure it is always backed up.

Before syncing data, make sure:

- You have the latest version of the Huawei Wear application installed.
- You have a working Bluetooth connection between your TalkBand B2 and phone.
- Both your TalkBand B2 and phone have enough battery power.

To sync data:

1. Open the Huawei Wear application. Select the little man icon in the upper right corner. Touch Log in and then choose a login method.
2. Once you have logged in, go to the Huawei Wear screen and swipe downwards to sync data.
3. You can sync data from the cloud to other phones by logging in to the same account.

Note:



If you switch accounts while using your TalkBand B2, your data will be stored in two accounts. This could lead to some inconsistent records.

42 How do I restore my TalkBand B2 to factory settings?

Once you have a working Bluetooth connection between your TalkBand B2 and phone, open the Huawei Wear application and touch the settings icon in the upper left corner. Touch Restore factory settings to restore your TalkBand B2 to its factory settings.

Note:

If you restore your TalkBand B2 to the factory settings, all fitness, sleep, and time data on your TalkBand B2 will be deleted. You will also need to pair the TalkBand B2 with your phone again.

43 What can I do if I receive a call when I'm already in a call?

1. Press the side button to end the current call and answer the new call.
2. Double-press the side button to place the current call on hold and answer the new call, and double-press to place the new call on hold and resume the first call. You can press the side button to end the current call.
3. Press and hold the side button to reject the new call and continue with the current call.

44 How do I unlock my P8 directly using the TalkBand B2?

1. Pair your phone with the TalkBand B2.
2. On your phone, touch **Settings > Screen lock & passwords > Smart unlock**, and set the screen unlock pattern and passcode.
3. Return to the Settings screen, touch **Security > Trusted agents**, and enable Smart unlock.
4. Touch **Add a Bluetooth device** and select the TalkBand B2 for smart unlock.
5. Press the power button to lock the screen, and turn on the screen to check whether an unlock pattern is required.

When your TalkBand B2 is within range, turn on the phone screen and slide to unlock your phone without a passcode.

45 What can I do if the OTA update of my TalkBand B2 fails?

1. Make sure the TalkBand B2 has a remaining battery power of 50% or more and its network connection (3G, 4G, or Wi-Fi) is good.

2. The Huawei Wear application may fail to communicate with the TalkBand B2 through Bluetooth sometimes. Re-perform the update or restart the TalkBand B2 and then try again.

3. The TalkBand B2 restarts after the update, but the Huawei Wear application may be still in the update progress. This is also an effect of the Bluetooth communication failure between the TalkBand B2 and Huawei Wear application and will be fixed after you restart the Huawei Wear application.

46 How do I use the smart alarm?

The smart alarm clock allows you to set a reminder time ahead of your alarm time. During the period between your reminder time and alarm time, if you are in light sleep, your TalkBand B2 will remind you ahead of time. If you are in deep sleep, your TalkBand B2 will wake you up at the alarm time.

Before you set a smart alarm, make sure the Bluetooth connection between the TalkBand B2 and your phone is normal. After you set a smart alarm, the alarm takes effect after you go back to the home screen from the settings screen. If the Bluetooth connection between the TalkBand B2 and your phone is abnormal when you set the smart alarm, the alarm will take effect after you re-open the Huawei Wear application and sync data with a normal Bluetooth connection.

47 How do I use the event alarm?

1. Open the Huawei Wear application, go to the TalkBand B2 settings menu, and touch Event alarm.

2. Touch Add alarm to enter the alarm settings screen. Then set the alarm time, event name, and repeat cycle of the alarm.

3. Touch the check mark in the upper right corner to complete your settings.

Sync the alarm to the TalkBand B2 to have it activate at the alarm time. You can set five alarms at most.

48 How do I reject or end a call using the TalkBand B2?

1. If the Bluetooth headset is in the strap:

Press and hold the side button on the TalkBand B2 to reject the call.



2. If the Bluetooth headset is removed from the strap:
Press and hold the side button to reject the call.
Press the side button to end the call.
3. To answer or end a third-party call:
 - a. If you receive a call when you are already in a call, press the side button to end the current call and answer the new call.
 - b. Double-press the side button to place the current call on hold and answer the new call, and double-press to place the new call on hold and resume the first call. You can press the side button to end the current call.
 - c. Press and hold the side button to reject the new call and continue with the first call.
4. If the Bluetooth headset is in the strap, press the side button to stop the vibration of B2.

49 How do I replace the TalkBand B2's home screen theme?

Touch and hold any area on the TalkBand B2's home screen until the TalkBand B2 vibrates and a frame is displayed, flick up or down until you reach the theme you like. Then touch the screen to apply the theme.

50 How do I clean the strap?

You can clean the strap with a wet tissue or wet cloth. Pay attention to the following while you are cleaning the strap:

1. Do not clean the TalkBand B2 or accessories with strong chemicals or detergent as this may corrode or damage the strap or headset.
2. Before you clean or maintain the TalkBand B2, power it off and disconnect it from other devices and cables.
3. Your TalkBand B2 is IP57 dustproof and waterproof, making it suited for everyday use. Make sure you wipe it dry after it comes into contact with water.

51 Can I find my TalkBand B2 using my phone?

B2 can't be found by your phone.

You can use your TalkBand B2 to find your phone. To do so:

Connect your TalkBand B2 to your phone through Bluetooth and open the Huawei Wear application. Press the side button on the TalkBand B2 and flick to the Find my phone screen. If your phone is within range, it will vibrate or beep. We will consider adding support for the reverse in the future.



52 Why are songs on my phone played through the speaker after the TalkBand B2 is connected to my phone?

Make sure you have removed the Bluetooth headset from the strap before you play music.

If you still can't listen to music using the Bluetooth headset, go to the Bluetooth settings screen on your phone to check whether Media audio is enabled.

If the problem persists, restart your TalkBand B2 and try again.

53 Will my TalkBand B2 count my steps when I wear the Bluetooth headset on my ear or put my hands in my pockets?

The TalkBand B2 features an advanced 6-axis motion sensor that can still count your steps when you wear the Bluetooth headset. To avoid dropping and damaging the Bluetooth headset, install the Bluetooth headset back to the strap and wear the TalkBand B2 on your wrist when you are exercising.

If you put your hand in your pocket, the TalkBand B2 may fail to count your steps accurately because the TalkBand B2 flips irregularly in this scenario.

54 How do I call back a contact using my TalkBand B2?

If you missed a call, the call will be displayed on the TalkBand B2's screen. Touch the contact or number to display the options. Touch the contact name to call back or touch the arrow to dismiss the notification.

55 Why does my TalkBand B2 display cycling statistics even though I didn't ride a bicycle?

If you are driving, taking a bus, or in similar scenarios, your TalkBand B2 may mistakenly identify you as riding a bicycle because the statistics received by the acceleration sensor in these scenarios are similar to those when you are riding a bike.

Our R&D team is working hard on improving this feature to provide you with more accurate fitness statistics.

56 Why does my alarm go off too early or too late?

You may have enabled smart alarm.

If you have enabled the smart alarm feature, your TalkBand B2 will vibrate earlier than scheduled if it detects that you are in a state of light sleep.

If you fail to promptly cancel the alarm using the side button when your TalkBand B2 vibrates, your TalkBand B2 will snooze for ten minutes before vibrating again. This may be repeated a maximum of three times.

57 How can I prevent the TalkBand B2 from being scratched?

The TalkBand B2 has gone through extensive scratch and abrasion resistance tests and is attached with a protection film before delivery. Keep the TalkBand B2 away from sharp metal objects, such as keys. Take care of the TalkBand B2's screen like you would for your phone screen.

58 Why can't I see the TalkBand B2's screen clearly on the gold and silver editions?

The screens of the gold and silver editions reflect light easily. Avoid looking at the screen in direct sunlight to view the displayed content clearly.

59 Why do I hear noise when I use the TalkBand B2 for Bluetooth calling?

Noise may sometimes result from environmental interference. For example, your phone may be connected to a Wi-Fi network or you may be near a strong router or microwave oven.

Bluetooth is a short-distance and ultra-low radiation transmission technology. We suggest the following when you use the Bluetooth headset for calling:

1. Keep your TalkBand B2 within 5 meters from the phone, without large obstacles between them.
2. During the call, keep the Bluetooth headset and phone on the same side of your body to make sure the signals are not blocked.

3. Turn off Wi-Fi on your phone or keep away from microwave sources, such as microwave ovens and high functioning routers.

If the noise is periodic, it's probably due to normal environmental interference. If the noise is constant, take your TalkBand B2 to an authorized Huawei service center.

60 What can I do if the screen wakeup by wrist rotation feature does not work properly?

If you think the screen wakeup by wrist rotation feature does not work properly, try the following: Wear the TalkBand B2 and keep your wrist level. Keep the Bluetooth headset screen facing away from you vertical to the ground. Quickly rotate your wrist 90 degrees so the Bluetooth headset's screen is facing you. Wait for about 1 second for the screen to wake up. You may need to try this motion a few times to find an optimal rotation speed.

If you wake up the screen by rotating your wrist, you can switch between different pages by consecutively rotating your wrist. Adjust the strap when you wear the TalkBand B2 to enable the screen wakeup by wrist rotation feature to work properly.

61 Why does my TalkBand B2 run out of power quickly?

Your TalkBand B2's battery life depends on how often and how you use it.

1. If you mostly wear it when exercising, the TalkBand B2's standby duration is about four to five days.

2. If you use it often, especially for power intensive activities such as calling or music, the TalkBand B2's standby duration is about one to two days.

3. The TalkBand B2 comes with a touchscreen and supports features that other Bluetooth headsets do not have, such as fitness statistics collection. Its standby time will be reduced if you use screen wakeup by wrist rotation frequently.

(Note: The TalkBand B2's theoretical call time is up to 6 hours, which is longer than that of the common Bluetooth headsets.)

4. If your TalkBand B2 is connected to two phones and is frequently disconnected and reconnected from the phones, its standby time will be reduced.

5. It takes about 1.5 hours to fully charge the TalkBand B2. Make sure your TalkBand B2 has fully charged before you use it again. Huawei engineers will continuously optimize the TalkBand B2's software to prolong its battery life.

If you feel your battery standby time and working time are significantly shorter than described above, please take your TalkBand B2 to an authorized Huawei service center.



62 Why is the screen timeout period so short?

To reduce power consumption, the TalkBand B2's screen only turns on for 3 seconds after you wake it up, which should be enough for you to view the time and date.

63 Why do the steps counted by the TalkBand B2 differ from those counted by my phone?

The TalkBand B2 features a state-of-the-art 6-axis sensor to ensure the accuracy of step counting. Through extensive testing with other major wrist bands, Huawei's R&D team found that the TalkBand B2's step counting accuracy is high when you are continuously walking or running. There are two scenarios where the TalkBand B2's step counting statistics may differ from others:

1. The TalkBand B2 does not count "steps" when you wave your arms around while standing or working in the office, having meals, or brushing your teeth. Other less imprecise devices may incorrectly count these motions steps.
2. If you wave your arms regularly for a long period of time, the data obtained by the acceleration sensor will be similar to that when you are walking. In this case, your TalkBand B2 may identify you as walking and lead to an inaccurate step count.

64 When I receive calls, why does my TalkBand B2 alternate between displaying the contact name and number?

1. Set up a Bluetooth connection between the TalkBand B2 and your phone.
2. Grant your TalkBand B2 the access to your phone contacts. If you denied the access by mistake, restart your TalkBand B2 and grant it the access again.
3. If duplicate contacts exist on your phone, the contact name may not be displayed. We are trying to solve this issue in the update version.
4. Some phones (such as Samsung phones) are not able to push contacts names saved in your SIM card to the TalkBand B2.



65 Why can't I wake up the screen by rotating my wrist when I'm lying down?

Make sure the screen is facing up before you rotate your wrist. If you are having trouble waking your screen this way, press the side button to wake your screen instead.

66 Why does my TalkBand B2 mix up similar names when I receive incoming calls?

Thank you for your feedback. We have also noticed this issue and will fix it in future version.

67 Why does my TalkBand B2 unexpectedly disconnect from my phone?

Possible reasons are:

1. The TalkBand B2 is too far from your phone.
2. There may be strong interference around you or obstacles between the TalkBand B2 and your phone. For example, there may be microwave ovens or multiple Bluetooth devices or Wi-Fi routers nearby.

To solve this problem:

Place the TalkBand B2 near your phone and press the side button on the Bluetooth headset.

If the problem persists, take your TalkBand B2 to an authorized Huawei service center.

68 Why aren't notifications of new messages and WeChat messages displayed on the screen?

We did not implement message notifications because we were concerned that this may be too distracting for users. We will conduct more research in this area and collect more user feedback to decide whether to add this feature in upcoming versions.



69 Now that my TalkBand B2 supports movement tracking, does it also support GPS?

No. Your movement is tracked based on the data triangulated from your phone, TalkBand B2, and Huawei Wear application, which is a common method employed in the industry.

70 Can I connect an external headset to the USB port on my TalkBand B2 for stereo sound experience?

No. The USB port is used for charging only. This may be a feature we'll implement in the future. Thank you for your suggestion.

Change History :

Version	Change and reason	Change date
V1.8	First release	2015/5/28